

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Kiowa Water and Wastewater Authority Monitoring Requirements Not Met

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Our water system recently violated a drinking water requirement. Although this situation is not an emergency, as our customers you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During October 1, 2024 - October 31, 2024 we did not complete all monitoring or testing for Total Coliform and therefore cannot be sure of the drinking water quality during that time.

What does this mean? What should I do?

- There is nothing you need to do at this time. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

What is being done?

- Corrective Actions Taken:

All required monitoring results for the affected period were reviewed and confirmed complete.

The missing laboratory results were submitted to CDPHE.

Internal procedures were reviewed to identify gaps that contributed to the missed reporting deadline.

Measures Taken to Prevent Recurrence:

A compliance calendar has been implemented to track all required monitoring and reporting deadlines.

Responsibility for monitoring and reporting has been clearly assigned to designated staff.

Reminder alerts have been established to ensure laboratory results are reviewed and submitted promptly upon receipt.

Staff have been re-briefed on CDPHE monitoring and reporting requirements.

We anticipate resolving the problem by **Already resolved**. For more information, please contact Kim Boyd at kboyd@townofkiowa.com or 3036212366, or PO Box 237, Kiowa, CO 80117.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by: Kiowa Water and Wastewater Authority - PWSID C00120015

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